



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

INFORMATIONAL LETTER NO.1655-MC

DATE: March 30, 2016

TO: Iowa Medicaid Psychiatric Medical Institutions for Children (PMIC) Providers and Managed Care Organizations (MCOs)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Updates for Psychiatric Medical Institutions for Children (PMIC)

EFFECTIVE: April 1, 2016

The IA Health Link managed care program will begin on April 1, 2016. This letter provides direction to PMIC providers regarding prior authorization (PA) and billing for PMIC services beginning April 1, 2016.

Beginning April 1, 2016, all Medicaid providers whether in-network or out-of-network must follow the MCOs' PA requirements included in the health plans' provider manuals. The MCOs will honor existing IME PAs for 90 days. Please refer to [Informational Letter 1628-MC](#)¹ for additional information.

PAs for Dates of Admission on or Before March 31, 2016:

The IME is responsible for coverage of Medicaid funded mental health and substance abuse services including PMIC service for the Fee-for-Service (FFS) population.

Facilities must request a PMIC level of care authorization by contacting the IME Medical Services Unit at 1-888-424-2070 or locally in Des Moines at 515-256-4624, emailing PMIC2@dhs.state.ia.us, or by faxing the request to 515-725-0931.

The Certification of Need for Inpatient Psychiatric Services [Form 470-2780](#)² can be used to provide certification of the need for care in accordance with Iowa Administrative Code (IAC) 85.22(3).

PAs for Dates of Admission on or After April 1, 2016:

The IME is responsible for coverage of Medicaid funded mental health and substance abuse services including PMIC service for the FFS population. Facilities must request a PMIC level of care authorization for non-MCO members by contacting the IME Medical Services Unit as noted above.

The MCO will be responsible for coverage of Medicaid funded mental health and substance abuse services including PMIC services for all MCO eligible children. Facilities must request a prior authorization for PMIC admission by submitting the Certificate of Need to the appropriate MCO PMIC contact as listed below:

¹ https://dhs.iowa.gov/sites/default/files/1628-MC_Prior_Authorizations_PA_for_Providers_Participating_with_MCOs.pdf

² <http://dhs.iowa.gov/sites/default/files/470-2780.DOC>

	AmeriHealth Caritas Iowa, Inc.	Amerigroup Iowa, Inc.	UnitedHealthcare Plan of the River Valley, Inc.
Single Point of Contact for PMIC PA and discharge planning assistance	<p>Erik Oostenink LMHC, BH UM Supervisor Phone: 844-214-2474 (fax: 844-214-2469)</p> <p>Torry Simmons RN, BH UM Supervisor Phone: 844-214-2474 (fax: 844-214-2469)</p>	<p>Chris Williby, Outreach Specialist, Phone: 515-327-7012, ext. 47187</p>	<p>Cheryl Chopard, Crisis/Court liaison Phone: 515-267-7942</p> <p>Back-up: Kim Lochner, IHH Manager Phone: 952-703-8544</p> <p>*Includes instate and out of state PMIC facilities.</p>
PMIC Prior Authorization	<p>BH UM contact information for prior authorization process: Email: IntegratedIowaUMDaytimeOn-Call@amerihealthcaritas.com</p> <p>Phone: 1-844-214-2474 (fax: 1-844-214-2469)</p>	<p>Chris Williby, Outreach Specialist, Phone: 515-327-7012, ext. 47187</p>	<p>1-888-650-3462 (Provider Service line)</p>
OOS PMIC Authorization Contact and PMIC Ancillary service authorization contact	<p>Erik Oostenink LMHC, BH UM Supervisor Phone: 1-844-214-2474 (fax: 1-844-214-2469)</p> <p>Torry Simmons RN, BH UM Supervisor Phone: 1-844-214-2474 (fax: 1-844-214-2469)</p>	<p>Chris Williby, Outreach Specialist, Phone: 515-327-7012, ext. 47187</p>	<p>1-888-650-3462 (Provider Service line)</p> <p>Cheryl Chopard – Crisis/Court liaison – Phone: 515-267-7942</p> <p>Back-up: Kim Lochner, IHH Manager Phone: 952-703-8544</p>

Members who do not know their MCO assignment or have questions regarding PMIC can call the IME Member Services Unit at: 1-800-338-8366 or 515-256-4606 or email at IMEMemberServices@dhs.state.ia.us.

Providers will be able to check a members' designated MCO membership beginning April 1, 2016, through eligibility determination by calling the Eligibility Verification System (ELVS) at 1-800-338-7752 (or 515-323-9639 in Des Moines) and the [ELVS web portal](#)³

³ <https://ime-ediss5010.noridian.com/iowaxchange5010/LogonDisplay.do>

If you have any questions please contact the IME Provider Services Unit at 1-800-338-7909, or email at IMEproviderservices@dhs.state.ia.us.